

Shared Lives Independent Review – Privacy Notice

Who we are

Gloucestershire County Council (the Council) is the data controller for the personal information described in this privacy notice.

All personal information is handled in line with our Data Protection Policy, which explains how we keep your information safe and use it lawfully.

This privacy notice explains, in clear and simple language:

- Why we collect and use your information
- What information we use
- Where your information comes from and who we share it with
- The legal reasons we are allowed to use it
- How long we keep it
- The rights you have

1. Why we collect and use your information

We use your personal information to support an independent review of the Gloucestershire County Council Adult Social Care Shared Lives Service.

The review looks at:

- How effective the service is
- The quality of care provided
- Long-term sustainability
- Unmet needs
- Possible improvements to the service

Our lawful basis for using your information

Personal data (UK GDPR Article 6): We use your data because it is necessary to carry out a public task as part of our legal responsibilities.

Special category data (UK GDPR Article 9): Processing is necessary for health and social care purposes.

Data Protection Act 2018: We meet the conditions set out in Schedule 1, Part 1, Paragraph 2.

2. What information we collect about you

We may use information including:

- Name
- Contact details
- Address
- Date of birth
- Gender
- District of residence
- Case identifiers
- Occupation
- Benefit eligibility
- Behavioural information
- Family and social circumstances
- Housing needs
- Support networks
- Health and social care information
- Racial or ethnic origin
- Religious beliefs
- Sexual orientation

3. Where we get your information from and who we share it with

We may collect information from you directly, care providers, and council systems, and share it with contracted third parties and statutory bodies where required by law.

4. How long we keep your information

We keep your personal information for 6 years after case closure, in line with the Council's retention and disposal schedule.

5. How to contact us

Email: socialcare.enq@gloucestershire.gov.uk

Telephone: 01452 426868

6. Your rights

You may have rights to access, correct, object to, or restrict processing of your information.

7. How to use your rights

Online: <https://www.gloucestershire.gov.uk/council-and-democracy/data-protection/your-information-rights/>

Email: Managemyrequests@gloucestershire.gov.uk

8. Making a complaint

You can complain to the Information Commissioner's Office at <https://ico.org.uk/>

Document Information

Date created: 15 April 2026

Version: 1.0