

Impact of COVID-19 on headline performance Q1, 2020/21

Corporate Overview and Scrutiny Committee
23rd July 2020
Rob Ayliffe

Living our values every day




Accountable



Integrity



Empower



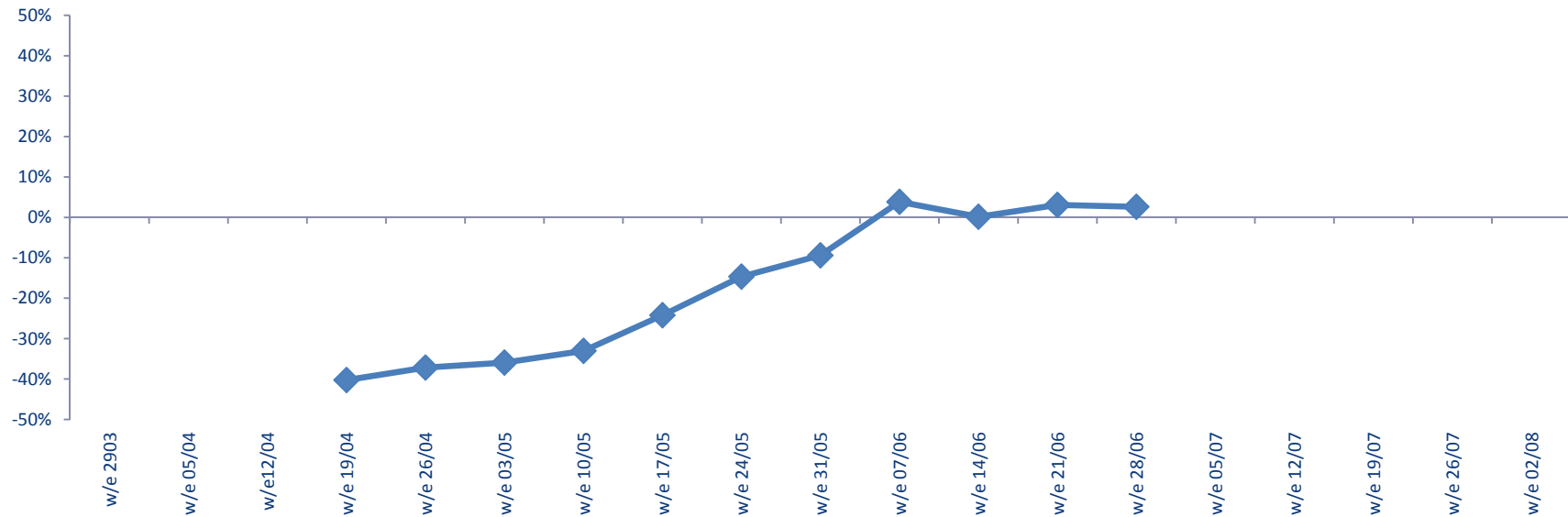
Respect



Excellence



Children's Social Care Referrals Compared to 12-month Average (Rolling 4-week average)



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Integrity



Empower



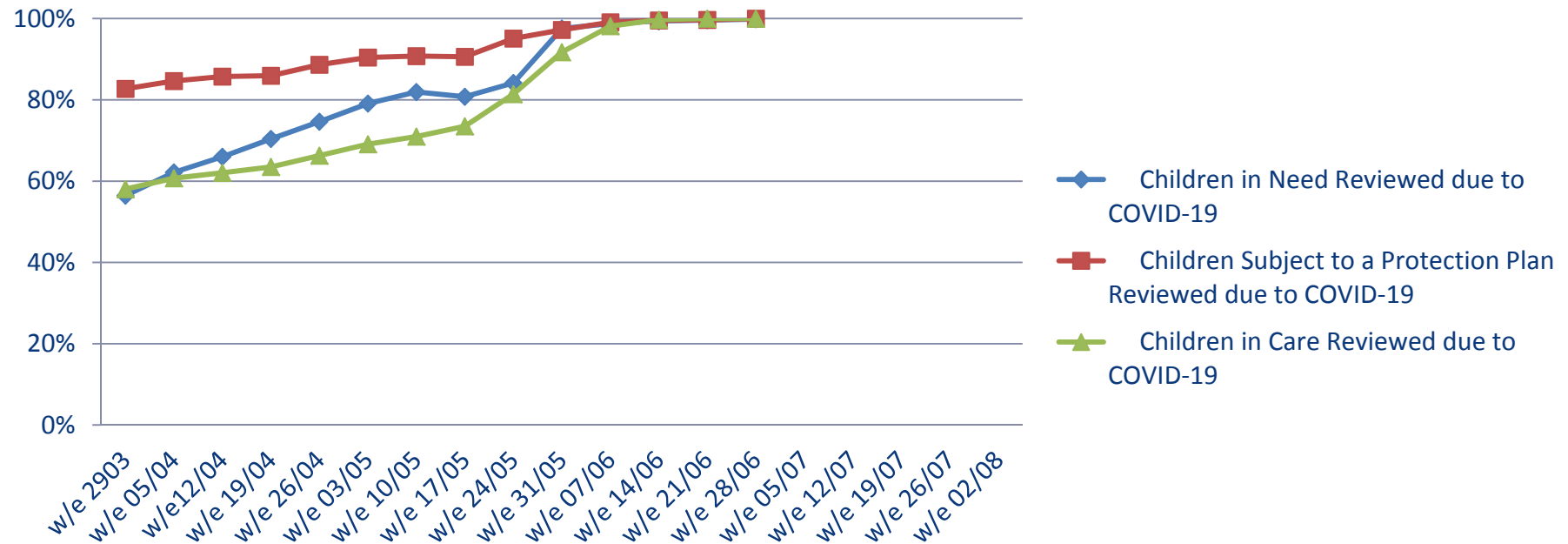
Respect



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Reviews and Risk Assessment of Vulnerable Children (completion rate)



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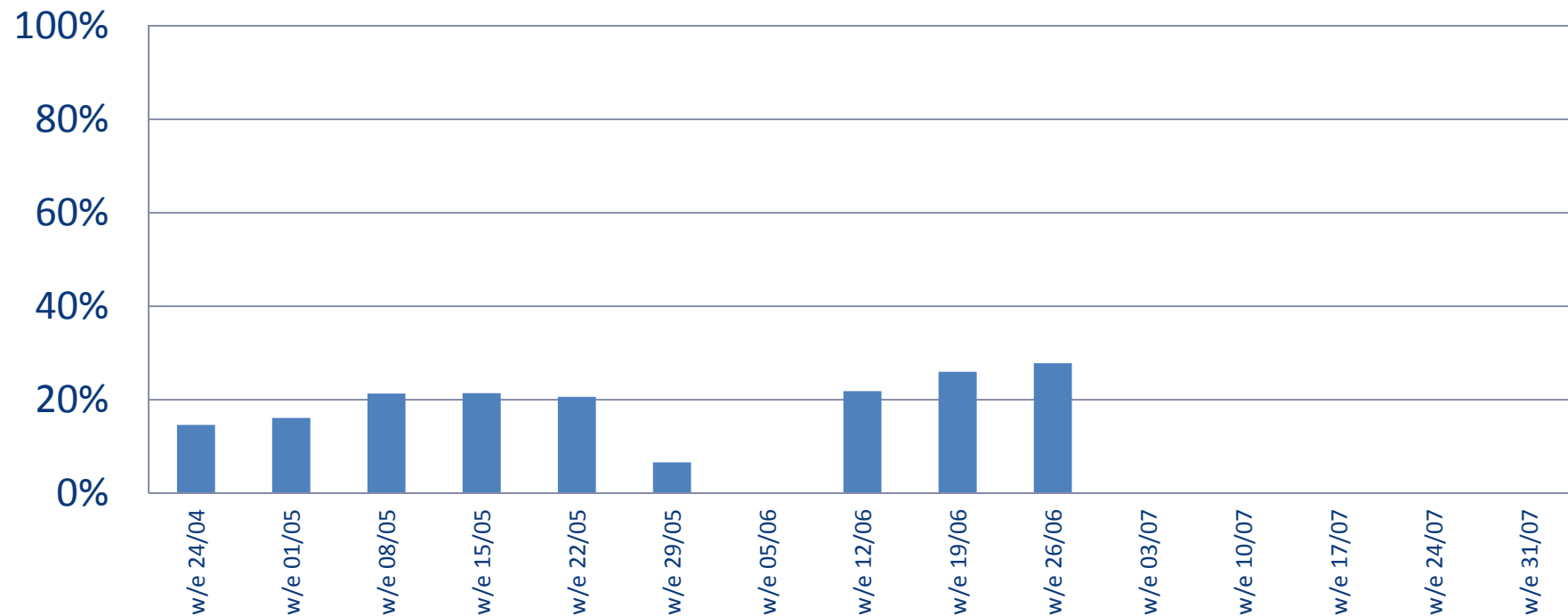
Respect



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Percentage of Vulnerable Children attending school



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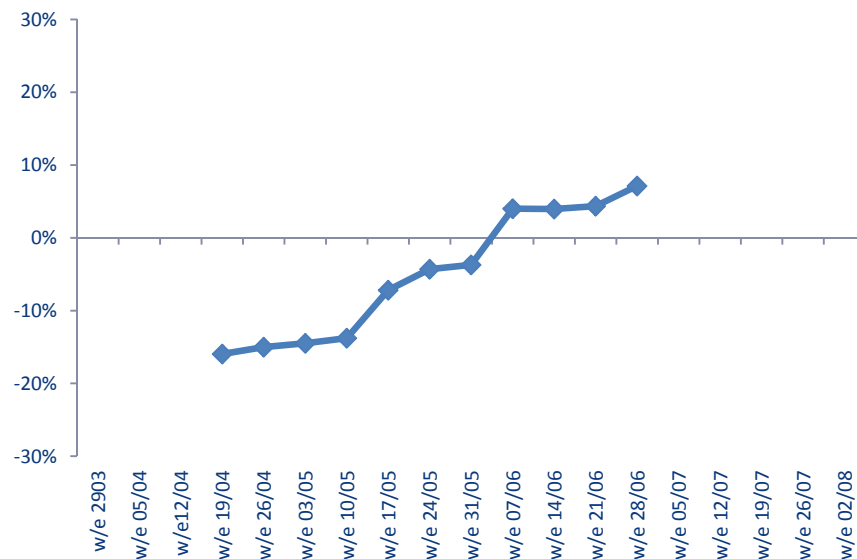


Excellence

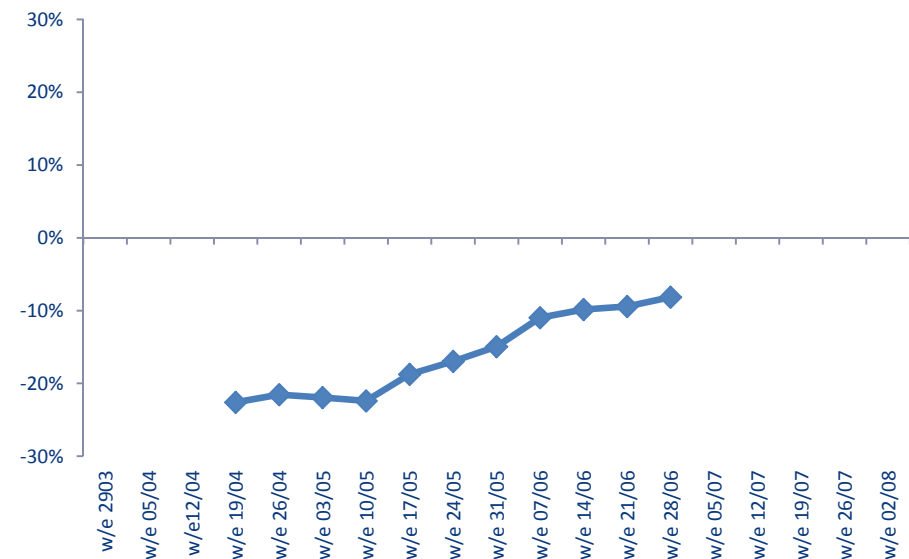


Adult Social Care Contacts and Referrals (rolling 4-week average compared to 12-month average)

Rolling 4-Week Contact Demand Compared to the 12-Month Average



Rolling 4-Week Referral Demand Compared to the 12-Month Average



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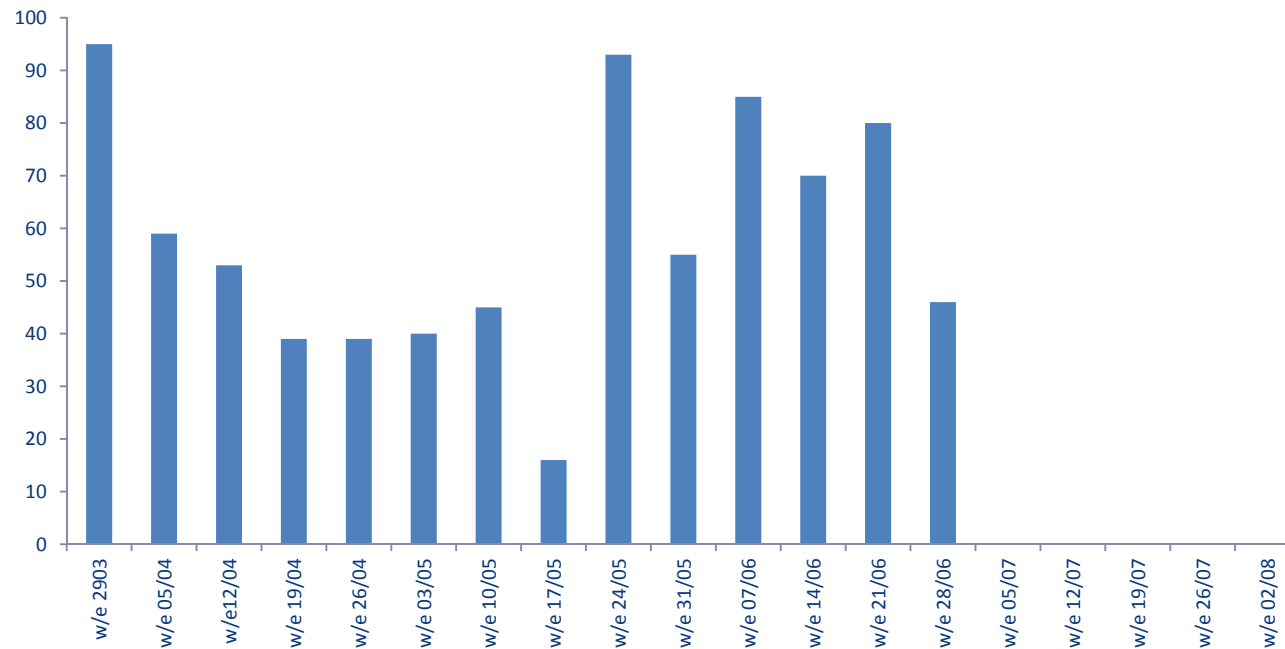
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Adult Social Care: Number of hospital discharges supported



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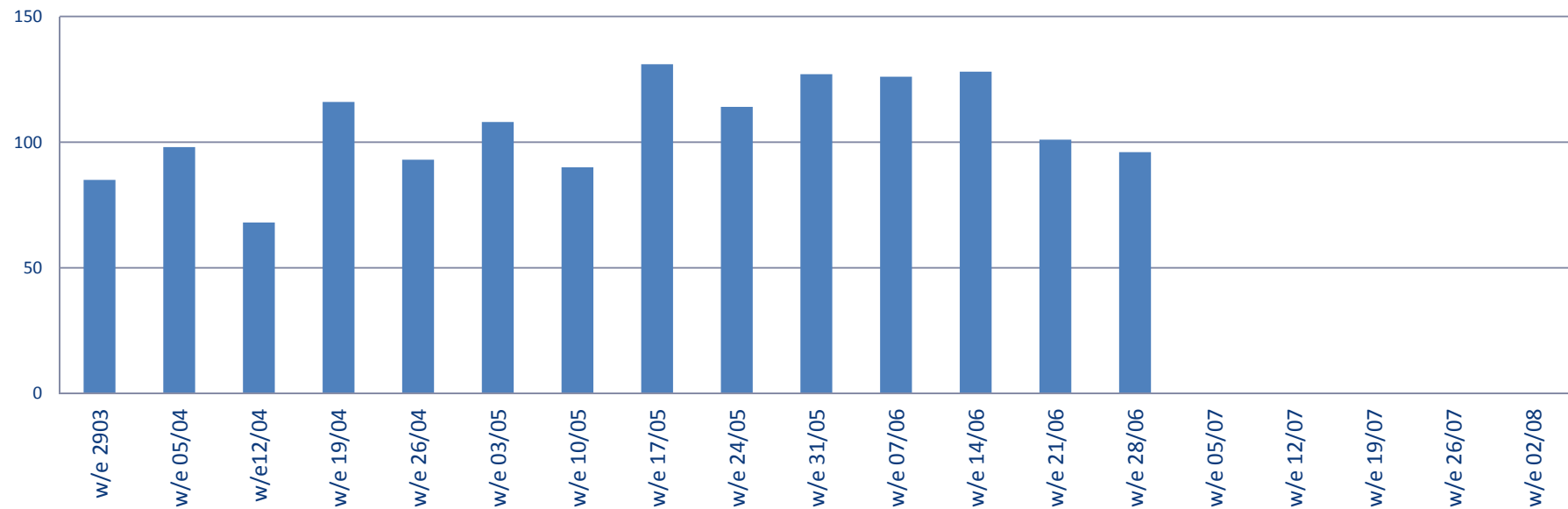


Excellence



Weekly Domestic Abuse Helpline Referrals

(Pre-lockdown average = 95)



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Mental Health Helpline Logins since launch (end May – end June 2020)

Qwell - 1099

Kooth 484

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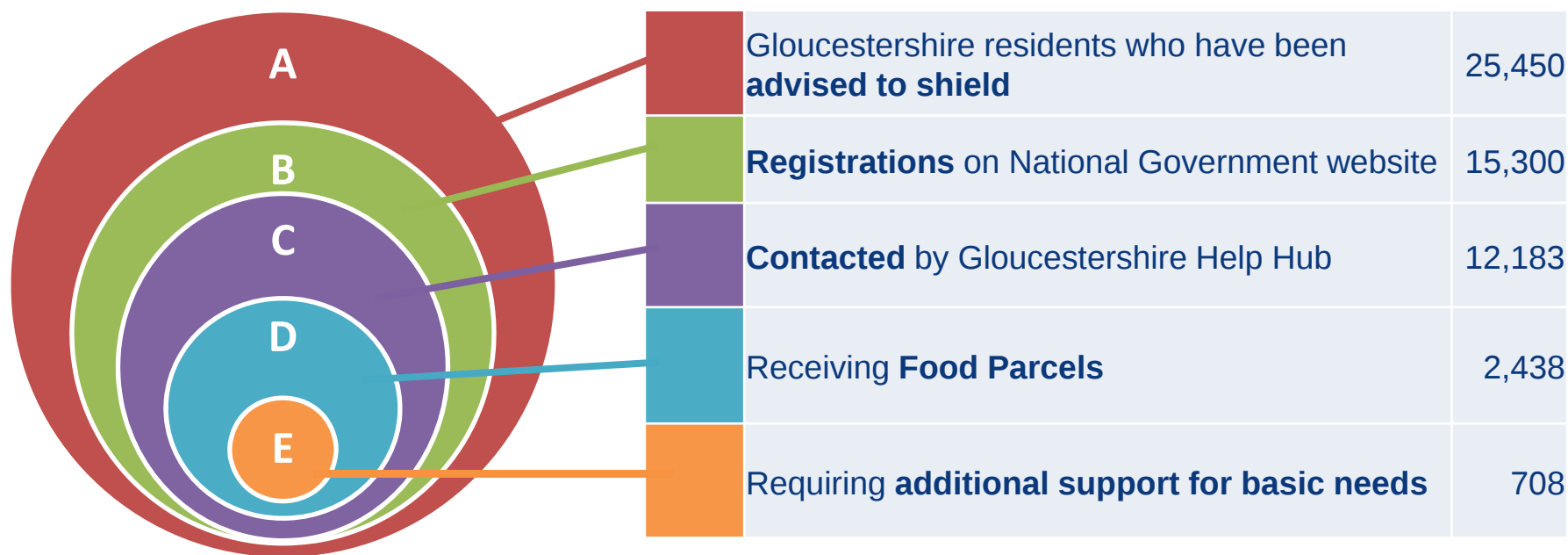
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Shielding Support for People who are Extremely Vulnerable to COVID-19



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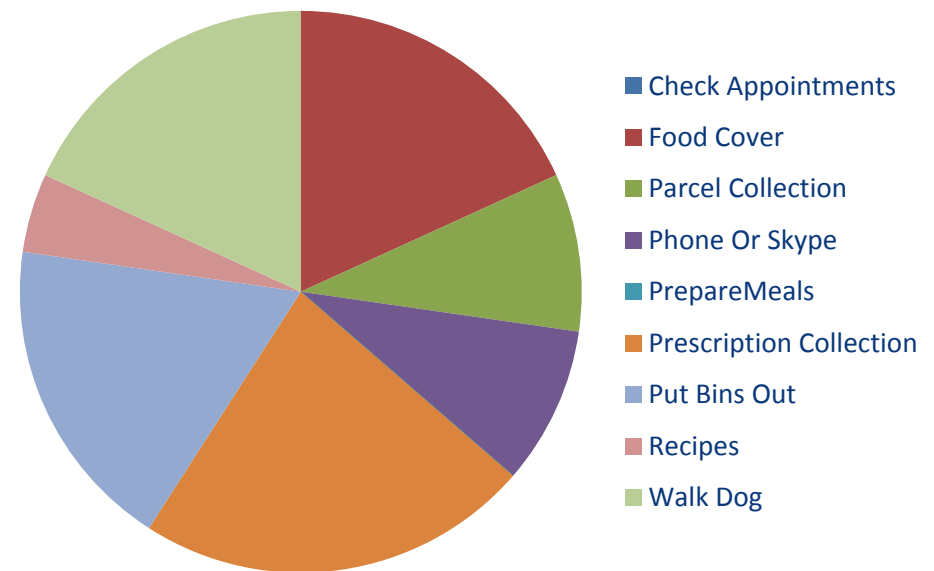
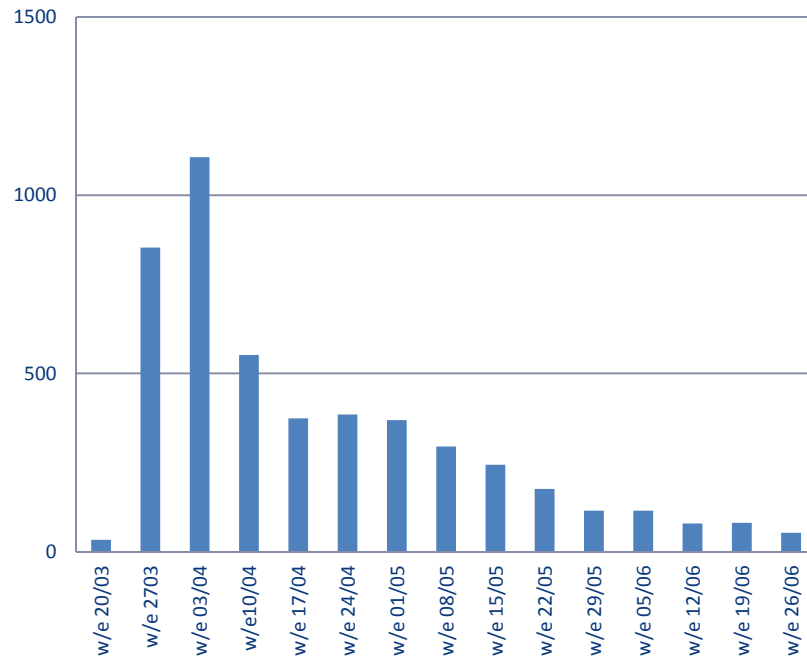
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Weekly Help Hub Requests



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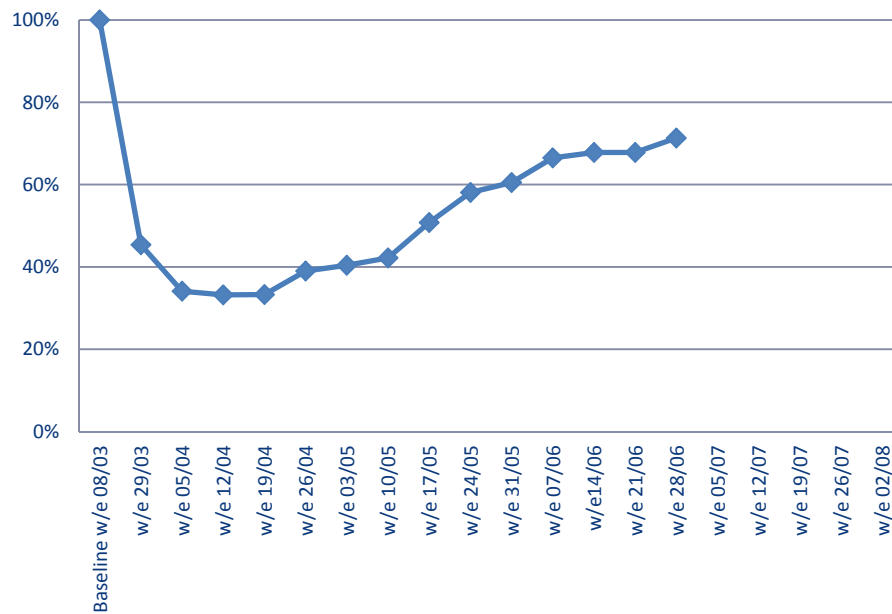


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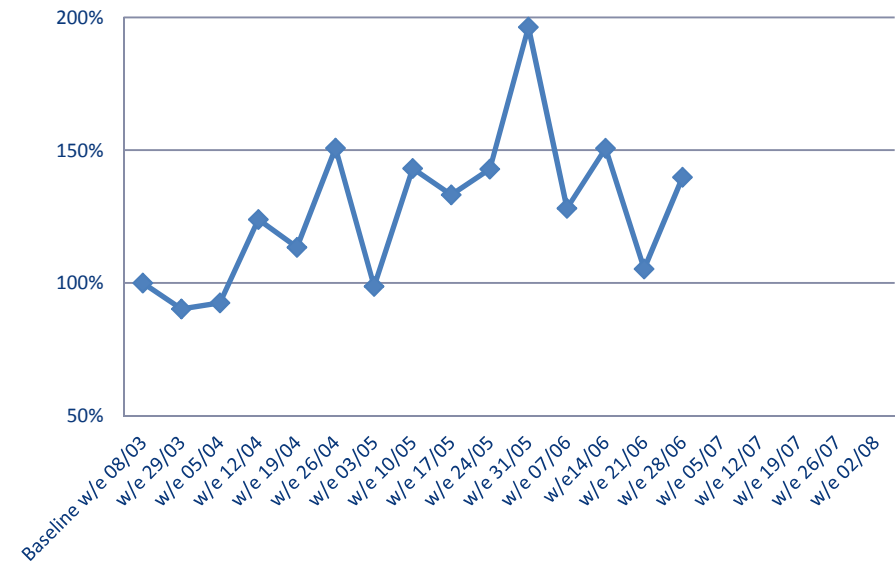


Traffic volumes

All vehicles



Cyclists



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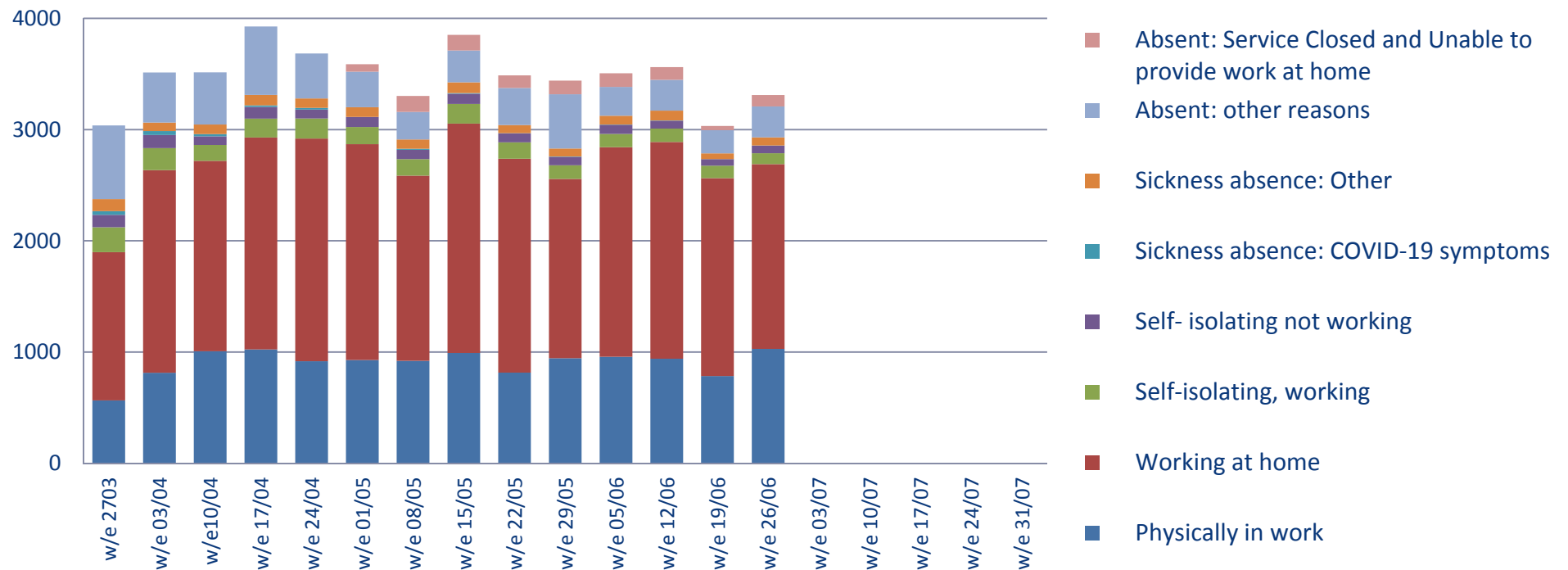
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GCC Workforce



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