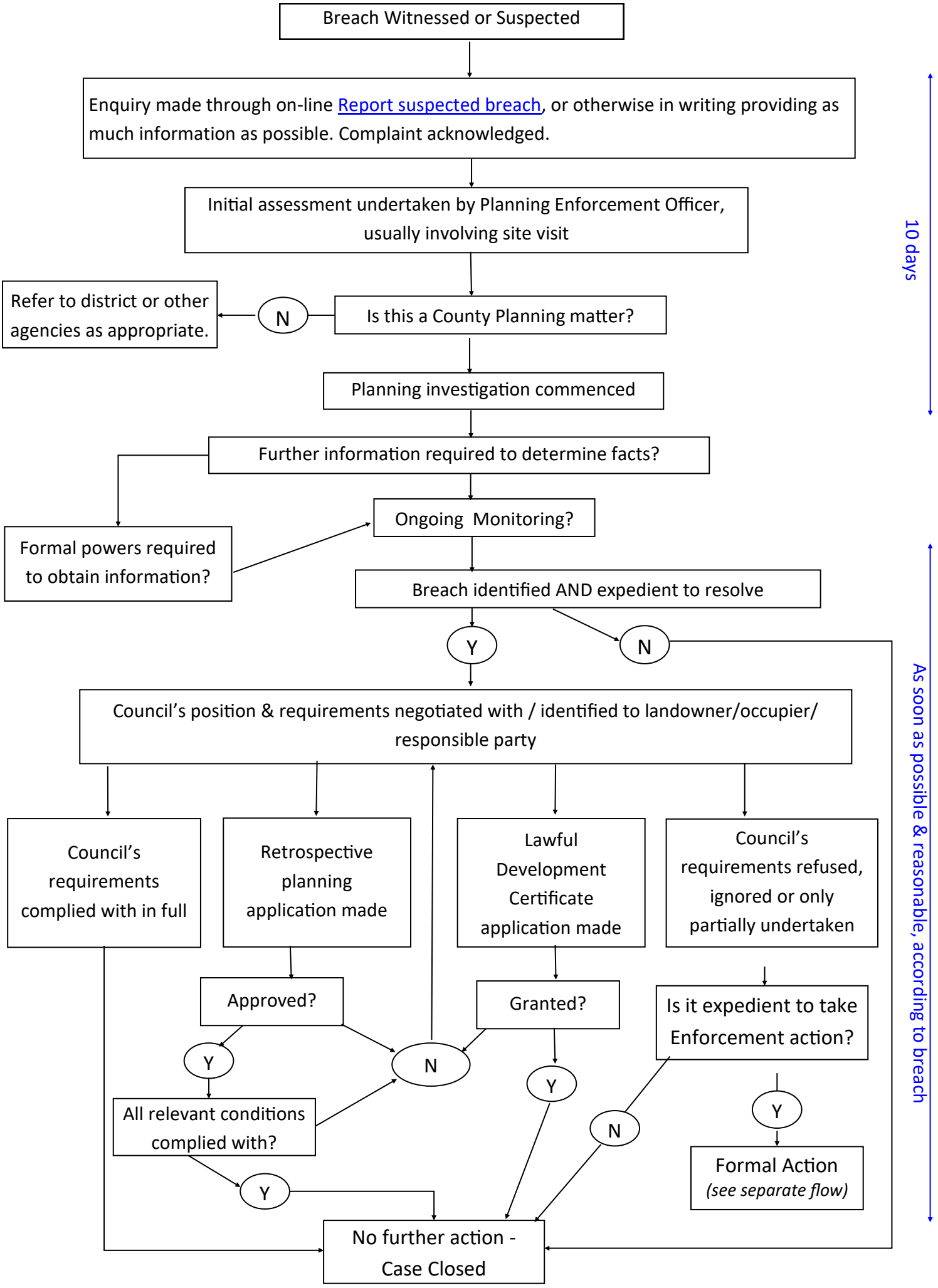Appendix 5—HOW ENFORCEMENT ENQUIRIES ARE HANDLED