

Terms and conditions of issue and use of “Go Zone” tickets on thinksmart cards for apprentices and care-leavers.

1. Your Go Zone ticket is valid for travel on all participating bus operators' services for 50 single journeys.
2. Details of participating services can be found at: -
 - www.goucestershire.gov.uk or
 - by calling 01452 426265

Gloucestershire County Council reserves the right to change such routes and services at any time at our absolute discretion.

3. Go Zone tickets are *not* valid on Night Bus services prefixed with an N, for example N10 and N94
4. Every time you travel you must place your thinksmart smartcard (that holds your Go Zone ticket) against the card reader when boarding the bus. Failure to do so will result in you having to pay the full adult fare for that journey.
5. When on the bus you must show your thinksmart smartcard (that holds your Go Zone ticket) to an officer of either the bus company whose bus service you are using or a Gloucestershire County Council. They will be readily identifiable. The bus driver, company inspector or County Council officer has the right to question your entitlement to travel.
6. The bus operator's normal conditions of carriage and passenger regulations will apply when you use your Go Zone ticket on their buses.
7. Your thinksmart card (and any Go Zone ticket issued on it) will be rendered void if it is altered, defaced or damaged.
8. In the event that you lose or damage your thinksmart card, the decision as to whether you will be provided with a replacement pass will be at the sole discretion of Gloucestershire County Council. You will be required to pay a replacement charge for any thinksmart card and Go Zone ticket issued to you.
9. Thinksmart cards remain the property of Gloucestershire County Council and must be surrendered to the Council or any of its representatives on demand
10. Gloucestershire County Council follows best practice in managing personal information in accordance with the Data Protection Act 1998. By applying for a concessionary bus pass you are granting your consent for Gloucestershire County Council to use or share any information given by you with other authorised bodies for the purposes of administering the scheme; issuing your concessionary bus pass; and auditing or fraud prevention.
11. If, due to a change in your circumstances, you no longer need your Go Zone tickets and thinksmart card you can return it to: Apprentice Travel Scheme - Integrated Transport Unit, Gloucestershire County Council, Shire Hall, Gloucester GL1 2TH